Amadeus the Essentials

Learn the basics of the Amadeus system and Selling Platform

During this course, you will learn to:

- Find flights and fares
- Make a simple booking
- Issue an e-ticket for the journey
- Find different kinds of information in Amadeus
- Short brief of queue and profile handling

Topics

This course covers the following topics:

- Flight display and booking
- Modification and changes
- Info and Help Pages
- Frequent Flyer
- Seating
- Fares, Pricing and Ticketing
- Basic Queue handling
- Basic Profile handling
- Split and copy PNR
- Ancillary Services

Audience

This course is for new employees and travel agencies.

Prerequisites

Participants need to be able to read and understand English.

Participants need to be used to working in a PC environment.

Participants who have previous experience of the Amadeus system will contribute to a better understanding of the course.

Level

Basic

Duration

5 days

Language

Danish, Norwegian or Swedish

Any questions? Contact us:
education@sca.amadeus.com